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DA 10-609 Released: April 07, 2010

ON-LINE CUSTOMER FEEDBACK QUESTIONNAIRE AVAILABLE FOR SPECTRUM DASHBOARD

The Commission released its Spectrum Dashboard in "beta" on March 17, 2010. As part of a continuing effort to improve the Spectrum Dashboard, today, a customer feedback questionnaire was added to the Spectrum Dashboard. The questionnaire will help determine how the Spectrum Dashboard is being used, and how to shape future enhancements. To access the questionnaire, click on the "Give us your opinion" link located at the top right corner of any of the Spectrum Dashboard searches (Browse Spectrum Maps, Browse Using a Map, Search by Name, and Search by FCC License Categories).

After feedback from the questionnaire is collected and analyzed, the staff will announce, via Public Notice, a workshop to discuss the feedback received to date, listen to public views on desired upgrades, and discuss ways to expand and improve the information and analyses contained in the Spectrum Dashboard. For example, future enhancements to the software could potentially involve an increase in the types of data that can be searched, advanced mapping capabilities, advanced data export capabilities, integration with other Federal information sources, better analysis tools, and changes to the interface.

The Spectrum Dashboard features detailed, user-friendly access to information regarding spectrum bands and licenses, including those that may be suitable for wireless broadband deployment. It allows users to browse, review and analyze spectrum data as it relates to broadband deployment, both at the local level and nationwide. The beta release of the Spectrum Dashboard includes general information about non-federal use of spectrum bands in the range of 225 MHz to 3.7 GHz (*i.e.*, the range of spectrum potentially usable for mobile broadband) as well as more detailed information about the following types of spectrum licenses in that same range: 700 MHz Band; Advanced Wireless Service (AWS); Broadband Personal Communications Service (PCS); Broadband Radio Service (BRS); Educational Broadband Service (EBS); Cellular; 2.3 GHz Wireless Communications Service (WCS); Full Power TV Broadcast; and Mobile Satellite Services (MSS).

Users may seek technical assistance in using the Spectrum Dashboard via the Commission's existing on-line "eSupport" tool (http://esupport.fcc.gov) or the help lines at 877-480-3201 and 717-338-2888 (TTY 717-338-2824).

For further information about this Public Notice, please contact James Brown at 717 338-2621 or james.brown@fcc.gov.

By the Deputy Chief, Wireless Telecommunications Bureau.

¹ "Commission Announces 'Beta' Launch of Spectrum Dashboard," *News Release*, (rel. Mar. 17, 2010). The Spectrum Dashboard can be accessed at http://www.fcc.gov/spectrumdashboard.